

**RAILTEL ENTERPRISES LTD.**  
**(A fully owned subsidiary company of RailTel Corporation of India Limited)**

**Corp. off: Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023**

**Regd. Off: 6thFloor, IIIrd Block, Delhi Technology Park, Shastri Park, Delhi-110053**

**Selection of Partner(s) For  
Hiring of Agency for IT Services for REL Customer**

**EOI No: REL/EOI/CO/ITP/2022-23/ IT services to REL Customer/03 dated 16.06.22**

**रेलटेल**  
**RAILTEL**

**NOTICE**

RailTel Enterprises Ltd.  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

**Notice No: REL/EOI/CO/ITP/2022-23/ IT services to REL Customer/03 dated 16.06.22**

RailTel Enterprises Ltd.,(here after referred to as RailTel) invites EOIs from “RailTel’s Empaneled Partners for the selection of suitable agency for providing IT services to REL Customer.

The details are as under:

1	Last date for submission of EOIs by bidders	24.06.2022 before 15:00Hrs.
2	Opening of bidder EOIs	24.06.2022 at 15:30 Hrs.
3	Number of copies to be submitted for scope of work	One
4	EMD	16,02,700/-
5	Tender Cost	NIL

DD for EMD and Tender cost should be in the favor of RailTel Enterprises Limited payable at New Delhi. Prospective bidders are required to direct all communications related to this Invitation for EOI document, through the following Nominated Point of Contact persons:

Contact: Naresh Kumar, DGM/IT  
Email:naresh.kumar@railtelindia.com  
Telephone: +91124 2714000  
Mobile:+91 9717644088

- NOTE:**
- (i) All firms are required to submit hard copy and soft copy of their EOI submissions, duly signed by Authorized Signatories with Company seal and stamp.**
  - (ii) Eligible MSMEs are exempted from cost of EOI Documents and EMD, more details are given in clause 10.7 of EOI Document.**
  - (iii) Only RailTel Empaneled Partners are eligible for participating in EOI process.**

**RAILTEL**

## 1. RailTel Enterprises Limited–Introduction

RailTel Enterprises Limited” (REL) is a wholly owned subsidiary Company of RailTel Corporation of India Limited- a "Mini Ratna (Category-I)" PSU Keeping in view the expanding activities in project execution works for telecom and signaling, RailTel incorporated a wholly owned subsidiary Company in August, 2014 by the name “RailTel Enterprises Limited” (REL). In line with the future business plan of RailTel it was felt to diversify into ICT project segment as a System Integrator. Hence, to have clear focus on project execution works, REL has been setup. Also this shall help RailTel make a clear distinction between RailTel’s existing core activities viz-a-viz project works ensuring resource and accountable separation thereby making REL as a separate profit centre. This would also facilitate the Company in proper and suitably reflecting the operational results in a more transparent manner and activity wise.

The aim is to exploit the capabilities and experience gained by RailTel from execution of number of small to large national level projects like National Knowledge Network (NKN), National Optical Fibre Network (NOFN), NE-I & NE-II projects under USOF, and various projects for many other Govt and private agencies. In recent years, RailTel has been expanding its portfolio of services in the areas of Data Centre, Cloud, Telepresence, Retail Broadband (Railwire), etc. With the creation of REL, RailTel aims to be one of the leading System Integrator in the country working in the field of ICT.

REL shall be taking up turnkey project work for creation, management and operation in the areas of IT, Telecom, networking, Data Center and Railway’s ICT and S&T projects. With a dedicated focus and organization suited to executing projects in the areas of expertise, REL is poised to become a key driver of growth and innovation for RailTel as well.

## 2. Scope of Work

### 2.1 Scope of Work for SOR-A

REL has deployed Newgen E-Office application for its government customer. Selected firm shall be responsible for providing Annual Technical Support services for “Newgen E-Office Application” with 400 number of licenses for REL Customer MCG as per requirement.

### 2.2 Scope of Work for SOR-B

**IT Manpower Services (Rate Contract) :** Under IT-ICT domain Projects of REL Customers, Selected firm shall provide IT Manpower services under Rate Contract. RailTel shall issue PO on basis of requirement.

- 2.2.1. IT Manpower will be responsible for providing IT Manpower for IT-ICT Domain services to various REL customers on PAN India basis.
- 2.2.2. The IT Manpower deployed at REL Customer shall follow Customer’s working calendar.
- 2.2.3. During tenure of REL Customer project, if there is any increase or escalation in salary of IT resources deployed under this project by Customer based on experience gained by deployed resources under Customer Project, same shall be passed on to firm proportionately.
- 2.2.4. Firm will provide 2 week’s prior notice before replacement of any IT resource deputed at Customer office location.
- 2.2.5. The working window for IT Manpower shall be as per agreement between REL and its Customer.
- 2.2.6. RailTel can ask firm to remove any Resource deployed under REL’s Customer Projects without any prior notice.

## 2.3 Format for IT Manpower SOR-B

### 2.3.1. Help on understanding “How to Quote X amount in SOR-B”:

Bidder has to quote “x” amount only and this factor will apply on all the resource as mentioned below on different heads:

	Experience					
	0-2 year	2-4 year	4-6 year	6-8 year	8-12 year	12-16 year
<b>Technical</b>	0.2812X	0.4433X	0.7077X	0.8024X	0.8972X	0.9920X
<b>Functional/BA</b>	0.3436X	0.6428X	0.7426X	0.8423X	0.9421X	1.0418X
<b>Infra/Sysadmin</b>	0.2688X	0.5830X	0.6728X	0.7625X	0.8523X	0.9421X
<b>DBA</b>	0.2438X	0.5231X	0.6029X	0.6891X	0.7625X	0.8423X
<b>IT Engineer/FMS</b>	0.2130X	0.4224X	0.4823X	0.5421X	0.6020X	0.6618X

If bidder quote x=100000 then price payable by REL to vendor for each of the resource will be as below:

	Experience					
	0-2 year	2-4 year	4-6 year	6-8 year	8-12 year	12-16 year
Technical	28124	44333	70767	80243	89720	99196
Functional/BA	34358	64283	74258	84233	94208	104183
Infra/Sysadmin	26877	58298	67276	76253	85230	94208
DBA	24383	52313	60293	68907	76253	84233
IT Engineer/FMS	21295	42243	48228	54213	60198	66183

\*Note: Selection will be done on the basis of lowest offer quoted by the vendor in SOR-B and “x” respectively. However, there is no fixed commitment for the manpower requirement. This is a rate contract only and will be operated as and when required.

### 2.3.2. Definitions of resources

- **Technical:** Technical is technical/developer irrespective of any technology
- **Functional/BA:** Functional of Business analyst/System Analyst of any technology
- **Infra:** Consultant/Engineer for all infra services like Server, OS, Storage, Network etc.
- **DBA:** Database admin for any kind of database oracle, MySQL, ms-sql etc...
- **IT/FMS Engineer:** IT/ICT analyst/engineer for enabling IT needs in Office.
- **E-Office Engineer :** The IT resource should have knowledge of E-Office Application

## 2.4 Scope of Work for SOR-C

Selected Firm shall be required to provide H/W AMC support services for REL Customer’s servers deployed in RailTel Data Centre. Brief scope of services under Comprehensive Annual IT Infrastructure Hardware Maintenance as under :

- Technical Support Services for Network Infrastructure

- AMC & support will be for a period of 1 year from date of expiry of respective IT infra items as mentioned under Annexure-I & Annexure-II. The AMC period shall be initially for 1 year however the AMC can be extended further based on customer requirement, covering for all Hardware component as per Annexure-I & Annexure-II
- 1 year of maintenance services will come Partner/OEM/ODM to meet the SLA's defined in the Tender Document.
- Hardware part replacement with 48hours SLA
- Providing backup and restoration of the configuration for all component as per Annexure-I & Annexure-II.

Details of server component is given in Annexure-1 & Annexure-II .

**2.5 Scope of Work for SOR-D**

Selected firm shall be required to conduct Audit of all modules of “Campus Labs ERP Application” working in REL’s Customer M/s GMDA. The firm shall complete the Audit work within one month from date of Issue of PO by REL.

**2.6 Scope of Work for SOR-E**

Municipal Corporation Gurugram which is existing customer of REL has requirement of managed services for cloud projects ( MCG-1 and MCG-2) implemented in RailTel Data center. The bidder is required to provide following services:

- 2.6.1 Windows services
- 2.6.2 Linux services
- 2.6.3 Database administrator ( Manpower ) L2 level
- 2.6.4 OS server and Storage management services ( Manpower) L2 level
- 2.6.5 DC-DR and DR-DC data replication services
- 2.6.6 Managed services for cloud implemented in RailTel Data center

**3. Language of Proposals**

The proposal and all correspondence and documents shall be written in English. The hardcopy version will be considered as the official proposal.

**4. Payment Terms**

<b>Service Type</b>	<b>Payment Type</b>
ATS Services , AMC Services	“Quarterly Payment” - After completion of each Quarter on back to back basis
Manpower Support Charges under Rate Contract	“Monthly Payment” - After completion of each month or on back to back basis as per payment cycle accepted by REL Customer
Audit Service	“One Time”-After completion of audit work and confirmation from Customer and on back to back basis

- Note:** (i) All payments mentioned in above table shall be paid on back to back basis. RailTel shall make payment to selected firm after receiving payment from Customer. In case of any penalty or deduction made by customer, same shall be passed on to firm.  
(ii) Above Payment terms are tentative, however final payment terms shall be as per agreement between REL and Customer.

**5. SOR (Schedules of Rates)**

Bidder has to Quote the rate in the below mention format along with nil deviation certificate:

<b>SOR-A (For ATS)</b>			
<b>S. No.</b>	<b>Work Description</b>	<b>Unit</b>	<b>Annual Price in Rupees (Excluding of Taxes)</b>
1.	Annual Technical Support Charges for 400 Licenses for E-office (Newgen) Application	LS	
<b>Total for SOR-A (Excl Tax)</b>			
<b>SOR-B (For IT Manpower) Rate Contract</b>			
<b>S No.</b>	<b>Description</b>	<b>Amount in INR (Excluding Tax)</b>	
1	Rate of X as per clause number 2.2		
<b>Total for SOR-B (Excl Tax)</b>			
<b>SOR-C ( For AMC of Servers)</b>			
<b>S No.</b>	<b>Description</b>	<b>Annual recurring Amount in INR (Excluding Tax)</b>	
1	AMC Charges as per Annexure-I		
2	AMC Charges as per Annexure-II		
<b>Total for SOR-C (Excl Tax)</b>			
<b>SOR-D (For ERP Application Audit)</b>			
<b>S No.</b>	<b>Description</b>	<b>One time Charges Amount in INR (Excluding Tax)</b>	
1	Audit Charges for ERP Application		
<b>Total for SOR-D (Excl Tax)</b>			
<b>SOR-E (For AMC &amp; IT Services)</b>			
<b>For MCG 1</b>			

S No.	Description	Annual Recurring Amount in INR (Excluding Tax)
1	Data Base Admin	
2	OS Server & Storage Management	
3	Data Guard(DC-DR & DR-DC) AMC	
4	OEL Support	
5	OVM Support	
6	Windows Data Centre edition Services	
<b>Total (i) (Excl Tax)</b>		
<b>For MCG 2</b>		
S No.	Description	Annual Recurring Amount in INR (Excluding Tax)
1	Data Base Admin	
2	OS Server & Storage Management	
3	DC-DR & DR-DC Data Replication AMC	
4	Windows Data Centre edition Services	
5	Linux Support	
6	Managed Service inclusive of AMC & other related services for Hardware as per Annexure-III	
<b>Total (ii) (Excl Tax)</b>		
<b>Total for SOR-E ( i + ii ) (Excl Tax)</b>		

\*Note: Taxes will be extra as applicable

**6. SLA's**

The service level arrangement will be back to back and the entire penalty deducted by Customer will be passed on to selected bidder.

**7. REL's Right to Accept/Reject Bids**

REL reserves the right to accept or reject any bid and annual the bidding process or even reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or without any obligation to inform the affected bidder or bidders about the grounds for RailTel's action.

**8. Bidding Document**

The bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the bidding documents. Submission of bids, not substantially responsive to the bidding document in every aspect will be at the bidder's risk and may result in rejection of its bid without any further reference to the bidder.

All pages of the documents shall be signed in ink by the bidder including the closing page in token of his having studied the tender document.

**9. Period of Validity of bids and Bid Currency**



Bids shall remain valid for a period of 180 days from the date of issue of PO from Customer against each SOR.

## **10. Bid Security / EMD**

- 10.1 The tenderer shall furnish a sum as given in EOI Notice as Earnest Money in the form of Demand Draft from any scheduled bank in India in favour of “RailTel Enterprises Limited” payable at New Delhi which should remain valid for at least 90 days beyond the bid opening date.
- 10.2 The EMD may be forfeited if a bidder withdraws his offer or modifies the terms and conditions of the offer during validity period and in the case of a successful bidder, if the bidder fails to accept the Letter of Acceptance (LOA) and fails to furnish performance bank guarantee (security deposit) in accordance with clause 9.
- 10.3 Offers not accompanied with valid Earnest Money shall be summarily rejected.
- 10.4 Earnest Money of the unsuccessful bidder will be discharged / returned as promptly as possible but not later than 30 days after the expiry of the period of offer / bid validity prescribed by the Purchaser.
- 10.5 The successful bidder’s EMD will be discharged upon the bidder’s acceptance of the Advanced purchase order satisfactorily and furnishing the performance bank guarantee in accordance with clause 9.
- 10.6 Earnest Money will bear no interest.

### **10.7 For Micro and Small Enterprises (MSEs)**

- 10.7.1 Certain benefits/preferential treatment shall be extended to the registered MSEs as per guidelines issued in the latest notification of Ministry of MSME/ Government of India.
- 10.7.2 MSEs who are interested in availing themselves of these benefits will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME.
- 10.7.3 The MSEs must also indicate the terminal validity date of their registration.
- 10.7.4 Failing 9.7.2 and 9.7.3 above, such offers will not be liable for consideration of benefits detailed in the notification of Government of India.

## **11. Bidding Process (Single Packet System)**

The bidding process will consist of single packet system. The detailed technical proposal i.e. the including ‘Price Bid’ shall be submitted in sealed envelope.

## **12. Security Deposit / Performance Bank Guarantee (PBG)**

- 12.1 In case Customer ask for PBG by RailTel then the successful bidder has to furnish security deposit in the form of Performance Bank guarantee @ 3 % of issued PO/ LOA value, the same



should be submitted within 30 days of issue of LOA/PO, failing which a penal interest of 15% per annum shall be charged for the delay period i.e. beyond 30 (thirty) days from the date of issue of LOA/PO. This PBG should be from a Scheduled Bank and should cover warranty period plus three months for lodging the claim. The performance Bank Guarantee will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract.

12.2 The Performa for PBG is given in Form No. 1. If the delivery period gets extended, the PBG should also be extended appropriately.

12.3 The security deposit/PBG shall be submitted to Corporate Office & will bear no interest.

12.4 A separate advice of the BG will invariably be sent by the BG issuing bank to the RailTel's Bank through SFMS and only after this the BG will become acceptable to RailTel. It is therefore in interest of bidder to obtain RailTel's Bank IFSC code, Its branch and address and advise these particulars to the BG Issuing bank and request them to send advice of BG through SFMS to the RailTel's Bank.

12.5 The security deposit/Performance Bank Guarantee shall be released after successful completion of Contract, duly adjusting any dues recoverable from the successful tenderer. Security Deposit in the form of DD/Pay Order should be submitted in the favour of "Railtel Enterprises Limited" payable at New Delhi Only.

12.6 Any performance security upto a value of Rs. 5 Lakhs is to be submitted through DD/Pay order / online transfer only.

### **13. Deadline for Submission of Bids**

Bids must be submitted to REL at the address specified in the preamble not later than the specified date and time mentioned in the preamble. If the specified date of submission of bids being declared a holiday for REL, the bids will be received up to the specified time in the next working day.

### **14. Late Bids**

Any bid received by REL after the deadline for submission of bids will be rejected and/or returned unopened to the bidder.

### **15. Modification and/or Withdrawal of Bids**

Bids once submitted will treated, as final and no modification will be permitted. No correspondence in this regard will be entertained.

No bidder shall be allowed to withdraw the bid after the deadline for submission of bids.

In case of the successful bidder, he will not be allowed to withdraw or back out from the bid commitments. The bid earnest money in such eventuality shall be forfeited and all interests/claims of such bidder shall be deemed as foreclosed. No interest will be paid on EMD amount.

### **16. Details of Financial bid**

- a. The financial bid should clearly bring out the cost of the work with detailed break-up of taxes.

- c. The financial bid must be submitted as per the enclosed Proforma in EOI document.

**17. Clarification of Bids**

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion, ask the bidder for clarification. The response should be in writing and no change in the price or substance of the bid shall be sought, offered or permitted.

**18. Period of Association/Validity of Agreement**

Initial contract for ATS ,AMC services and Application Audit Service ( SOR-A, SOR-C and SOR-D) will be for one year and for SOR-E it will be for 9 months however based on end Customer requirement same may be extended further based on mutually agreed terms and conditions in line with Customer's PO Extension to REL.

Initial Rate contract for IT Manpower services ( SOR-B) will be for five years.

**19. Bid evaluation Process**

Evaluation will be done separately for **SOR (A) ,SOR (B) , SOR (C) , SOR (D) & SOR (E)** on lowest offer quoted by the bidder.

**20. Variation in Contract**

+/-25% variation may be operated on each SOR during the period of Project Schedule with the approval of competent authority with similar terms and procedure as specified in the agreement.

**21. List of documents to be submitted in Bid**

- 12.7 Covering Letter
- 12.8 RailTel's Empanelment letter (LOI) along with BG submitted to RailTel
- 12.9 Format for statement of deviation (clause no.-22)
- 12.10 Format for providing Bidder's information (clause no.-21)
- 12.11 Commercial Offer
- 12.12 Signed and Stamped EOI document
- 12.13 Any other relevant document
- 12.14 EOI Cost and EMD or MSME Certificate in case of exemption
- 12.15 GST Registration Certificate

**22. Format for providing Bidder's Information**

S N	ITEM	Details
1	Full name of bidder's firm	
2	Full address, telephone numbers, fax numbers, and email address of the primary office of the organization / main / head / corporate office	

3	Name, designation and full address of the Chief Executive Officer of the bidder's organization as a whole, including contact numbers and email Address	
4	Full address, telephone and fax numbers, and email addresses of the office of the organization dealing with this tender	
5	Name, designation and full address of the person dealing with the tender to whom all reference shall be made regarding the tender enquiry. His/her telephone, mobile, Fax and email address	
6	Bank Details (Bank Branch Name ,IFSC Code, Account number)	
7	GST Registration number	

**23. Format for statement of Deviation**

The following are the particulars of deviations from the requirements of the Instructions to bidders:-

S.NO	CLAUSE	DEVIATION	REMARKS (Including Justification)

**24. Maximum Resource capping under Rate Contract:**

The maximum number of IT resources which can be hired under Rate Contract is 200 during the Contract Period of 5 years from date of issue of LOA/PO/RC.

**25. Other Terms and Condition**

1. Bidders are requested to quote their best prices considering the fact that price negotiation, if required with the vendor will be passed on to the selected bidder.
2. Unless otherwise specified all prices quoted must remain firm except for statutory variation in taxes and duties during contractual delivery period. Any increase in taxes and duties after expiry of the delivery period will be to vendor account.
3. Quotations should preferably be typewritten and any correction or over- writing should be initialed. Rates to be indicated both in words and figures.
4. Sealed quotations in envelope superscribing tender enquiry number and due date of opening must be sent by Registered or Speed Post or to be dropped in the Tender Box specified for the purpose. Quotations received after specified date and time are liable to be rejected.
5. Quotation should be valid for a minimum period of 180 days from the date of issue of PO nu Customer against each SOR.
6. Printed conditions on the back side of the offers will be ignored.

7. Any increase in taxes and duties after expiry of the delivery period will be to supplier's account. This will be without prejudice to the rights of REL for any other action including termination.
8. REL shall have the right to terminate the contract by giving 60 days notice without assigning any reasons thereof. However, in the event of any breach of terms of the contract, REL will have right to terminate the contract by written notice to the Seller.
9. FORCE MAJEURE: Any delay or failure to perform the contract by either party caused by acts of God or acts of Government or any direction or restriction imposed by Government of India which may affect the contract or the public enemy or contingencies like strikes, riots etc. shall not be considered as default for the performance of the contract or give rise to any claim for damage. Within 7 days of occurrence and cessation of the event(s), the other party shall be notified. Only those events of force majeure which impedes the execution of the contract at the time of its occurrence shall be taken into cognizance.
10. In case of any dispute or difference arising out of the contract which can not be resolved mutually between REL and vendor, it shall be referred to a Sole Arbitrator to be appointed by the CMD, REL.
11. The Arbitration and Conciliation Act, 1996 and rules made there under shall apply to the Arbitration Proceedings.
12. The contract shall be governed by and construed according to the laws in force in India and subject to exclusive jurisdiction of the Courts of Delhi only.
13. The RailTel can award contract for each SOR fully or partially based on requirement from Customer.

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**Format for COVERING LETTER**

COVERING LETTER (To be on company letterhead)

EoI Reference No: REL/EOI/CO/ITP/2022-23/ IT services to REL Customer/03 dated 16.06.22

Date:

To,

The Deputy General Manager/IT  
Corporate Office,  
RailTel Enterprises Ltd.  
Plate-A, 6th Floor, Office Tower-2,  
NBCC Building, East Kidwai Nagar, New Delhi-110023

Dear Sir,

SUB: Participation in the EoI process

Having examined the Invitation for EoI document bearing the reference number \_\_\_\_\_ released by your esteemed organization, we, undersigned, hereby acknowledge the receipt of the same and offer to participate in conformity with the said Invitation for EoI document.

If our application is accepted, we undertake to abide by all the terms and conditions mentioned in the said Invitation for EoI document.

We hereby declare that all the information and supporting documents furnished as a part of our response to the said Invitation for EoI document, are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our EoI is liable to be rejected.

We hereby submit EMD amount of \_\_\_\_\_ issued from Bank \_\_\_\_\_.

OR

We hereby confirm that Our Firm MSME Number is \_\_\_\_\_ with validity date \_\_\_\_\_ and our Firm is eligible for exemption as per clause number 9.7.

**Authorized Signatory**

Name  
Designation

RAILTEL

**Form No. 1**  
**PROFORMA FOR PERFORMANCE BANK GUARANTEE BOND**  
**(On Stamp Paper of Rs one hundred)**

**(To be used by approved Scheduled Banks)**

1. In consideration of the RailTel Enterprises Limited, having its registered office at 6th Floor, IIIrd Block, Delhi Technology Park, Shastri Park, Delhi-110053 (Herein after called RailTel) having agreed to exempt ..... (Hereinafter called “the said Contractor(s)”) from the demand, under the terms and conditions of an Purchase Order No.....dated.....made between.....and..... for (hereinafter called “ the said Agreement”) of security deposit for the due fulfillment by the said Contractor (s) of the terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs. ....(Rs ..... only). We ..... (indicate the name of the Bank) hereinafter referred to as “the Bank”) at the request of ..... Contractor(s) do hereby undertake to pay the RailTel an amount not exceeding Rs. .... against any loss or damage caused to or suffered or would be caused to or suffered by the RailTel by reason of any breach by the said Contractor(s) of any of the terms or conditions contained in the said Agreement.
2. We, ..... Bank do hereby undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from the RailTel stating that the amount is claimed is due by way of loss or damage caused to or would be caused to or suffered by the RailTel by reason of breach by the said Contractor(s) of any of terms or conditions contained in the said Agreement or by reason of the Contractor(s) failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs .....
3. We, ..... bank undertake to pay to the RailTel any money so demanded notwithstanding any dispute or disputes raised by the Contractor(s) / Tenderer(s) in any suit or proceedings pending before any court or Tribunal relating thereto our liability under this present being, absolute and unequivocal. The payment so made by us under this Bond shall be a valid discharge of our liability for payment there under and the Contractor(s) / Tenderer(s) shall have no claim against us for making such payment.
4. We, ..... Bank further agree that the Guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of the RailTel under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till RailTel certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said Contractor(s) and accordingly discharges this Guarantee. Unless a demand or claim under the Guarantee is made on us in writing on or before the ..... We shall be discharged from all liability under this Guarantee thereafter.
5. We,..... (indicate the name of Bank) further agree with the RailTel that the RailTel shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the Agreement or to extend time of to postpone for any time or from time to time any of the powers exercisable by the RailTel against the said contractor(s) and to forbear or enforce any of the terms and conditions

relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation, or extension to the said Contractor(s) or for any forbearance, act or omission on the part of RailTel or any indulgence by the RailTel to the said Contractor(s) or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have affect of so relieving us.

This Guarantee will not be discharged due to the change in the Constitution of the Bank or the Contractor(s) / Tenderer(s).

(indicate the name of Bank) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the RailTel in writing.

Dated the day of 2022

for .....

(indicate the name of the Bank)

Witness

1. Signature  
Name
2. Signature  
Name





**Annexure-I**

**Current GIS Hardware Inventory**

S.No	Device	Model	Serial Number
1	Server7	Dell R530	2DRBMP2
2	Server8	Dell R530	2DQBMP2
3	Server9	Dell R530	3BNZ9P2
4	Server10	Dell R540	GW5YGY2
5	Server11	Dell R540	GW5ZGY2
6	Server12	Dell R540	GW61HY2
7	Server13	Dell R540	GW62HY2
8	Network Switch - 2	HPE 1920	CN79K3M2ZH
9	SAN Switch - 2	HPE 8/24	USB732U003
10	SAN Storage	HPE MSA 2052	2S6823B361

**Required GIS Software Addl. Licensing Detail**

S.No	OEM	Qty
1	VMware vSphere hypervisor	7
2	OS (Windows/RHEL)	7
3	Postgress DB	1

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**Annexure-II**

**Current City Bus Hardware Inventory**

S.No	Device	Model	Serial Number
1	Server1	Dell R430	17B9MP2
2	Server2	Dell R430	17F9MP2
3	Server3	Dell R530	2DZ8MP2
4	Server4	Dell R530	CQVT9P2
5	Server5	Dell R530	6ZZR9P2
6	Server6	Dell R530	CJMX9P2
7	Load Balancer	Array	-
8	Network Switch - 1	HPE 1920	CN7AK3M60W
9	SAN Switch - 1	HPE 8/24	CZC807USA3

**Required City Bus Software Addl. Licensing Detail**

S.No	OEM	Qty
1	VMware vSphere hypervisor	6
2	OS (Windows/RHEL)	8
3	Database (MS Sql 4 Core)	1

